

By Choosing Your New Value Package
Now by 02/06/04, You'll Have a Chance to
Win 1 of 6 Great Prizes!

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Charter get hooked.[™]
P.O. Box 2989
1121 Lenoir-Rhyne Blvd., SE
Hickory, NC 28603

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CHARTER COMMUNICATIONS
PO BOX 2989
HICKORY NC 28603-9946

**Select Your New Cable Value Package Now*
and You'll be Entered into a Drawing to Win:**

- 42" High Definition Color Television
- 24" Color Television
- Dell Computer System
- Sony Dolby Surround Sound Entertainment System
- \$500 Charter Communications Gift Certificate
- Apple iPod

* Choose your package no later than February 6, 2004. Details inside.

BOONE1



YOUR EXISTING PACKAGE HAS EXPIRED!
**PICK YOUR NEW
CABLE VALUE
PACKAGE NOW!**

Choose today* for a chance
to win one of 6 great prizes.

*Choose by February 6

**IMPORTANT
CABLE PACKAGE
RATE INFORMATION
INSIDE!**

Charter get hooked.[™]

Select Your New Cable Value Package

then Call, Send-in the Reply Card or Visit Our Package Selection Website at www.chartervaluepackages.com

Over the past few years, Charter Communications has offered a number of deeply discounted bundled packages for our Digital and High Speed Internet services. A lot has changed over the last couple of years – and while our services and products continue to evolve, we've created a wide range of new high-value package options to offer our customers. Since existing packages like yours have expired – we are now in the process of moving customers from their existing levels of service into the new packages. *After February 15, 2004, the package you have now will no longer exist or be available.*

Now you have the opportunity to choose a new **Value Package** that best fits your video and/or high speed internet needs. Use the information on the right to help make your selection. Once you have made your new **Value Package** choice, call **(866) 472-2200** – or if you wish, you can also fill out the convenient reply card on the flap of this brochure and drop it in the mail. And if you would prefer to notify us on the internet, you'll find the electronic form to fill out at www.chartervaluepackages.com.

If we have not received your decision by February 15, 2004, you will move into the package that most closely resembles the one you have now and you'll miss your opportunity to be entered into our fabulous prize giveaway.

Charter HighSpeed - More of what you love about the Internet!

You're always connected. There is no dialing up, no busy signals, and no extra phone lines. Charter High Speed brings the Internet to you with a high-speed cable modem over a state-of-the-art fiber optic network. In a few days, you could be cruising the Internet at speeds you never thought possible. Charter High Speed, now available at 384k and 2Mb. *Not available in all areas.*

Call Now Toll Free:
(866) 472-2200



BIG Value Package Options

OPTION ONE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver

Cost Per Month

\$54.99

OPTION TWO

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- 384k High Speed Internet

\$79.98

OPTION THREE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- 2Mb High Speed Internet

\$89.98

BIGGER Value Package Options

OPTION ONE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax or STARZI

Cost Per Month

\$67.99

OPTION TWO

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax or STARZI
- 384k High Speed Internet

\$92.98

OPTION THREE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax or STARZI
- 2Mb High Speed Internet

\$102.98

BIGGEST Value Package Options

OPTION ONE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax and STARZI

Cost Per Month

\$70.99

OPTION TWO

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax and STARZI
- 384k High Speed Internet

\$95.98

OPTION THREE

- Basic and Expanded Basic
- 1 Digital Tier
- 1 Digital Receiver
- HBO/Cinemax and STARZI
- 2Mb High Speed Internet

\$105.98

Charter Communications Tier Chart

SOME SERVICES AND TIERS NOT AVAILABLE IN ALL AREAS

FAMILY AND INFORMATION TIER

BBC America
Discovery Home & Leisure
Discovery Wings
Discovery Kids
Nickelodeon Too-West
Noggin
Nickelodeon Games and Sports
Toon Disney
Boomerang
Nickelodeon Toons
Lifetime Movie Network
Independent Film Channel
ESPN Classic
MTV (M2)
MTV Jams
VH-1 Classic
VH-1 Soul
VH-1 Country
Great American Country
MTV Hits
VH-1 Mega Hits
The Science Channel
Discovery Health
Discovery Times
Bloomberg
Biography
History Channel International
CNNFN/Money
CNN International

SPORTS TIER

ESPN
Fox Sports Digital Atlantic
Fox Sports Digital Central
Fox Sports Digital Pacific
Fox Sports en Espanol
Fox Sports World

BIG MOVIE TIER

Showtime-East
FLIX-E
Showtime Too-East
Showtime Showcase-East
Showtime Extreme-East
Showtime Beyond-East
The Movie Channel-East
TMC Xtra-East



Pick your new Value Package today and experience the entertainment and information power of Digital Cable – and don't forget High Speed Internet!

I have checked the box indicating which new Value Package I wish to replace my expiring cable package. Please enter me in the drawing for a chance to win one of six great prizes, including the 42" High Definition Television and Dell® Computer.

PLEASE SELECT YOUR TIER
 Family & Information Sports Big Movie
PLEASE SELECT YOUR PREMIUM CHANNEL
 (BIGGER VALUE PACKAGE ONLY) HBO/Cinemax STARZI

BIG Value Package Options
 OPTION ONE \$54.99
 OPTION TWO \$79.98
 OPTION THREE \$89.98

BIGGER Value Package Options
 OPTION ONE \$67.99
 OPTION TWO \$92.98
 OPTION THREE \$102.98

BIGGEST Value Package Options
 OPTION ONE \$70.99
 OPTION TWO \$95.98
 OPTION THREE \$105.98

FIRST NAME _____
 LAST NAME _____
 STREET ADDRESS or P.O. BOX _____
 CITY _____ STATE _____ ZIP _____
 CHARTER COMMUNICATIONS CUSTOMER NUMBER (Find it on your last statement from us) _____

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